

Job Title: **On-Site Service Technician**

Company: **Levifi**

Job Location: **Lexington, SC**



**Job title:**

On-Site Service Technician

**Job description:**

Levifi is a fast-growing office technology company providing imaging equipment and Managed IT Services. We currently serve thousands of customers from our 9 locations in NC, SC, and GA.

We are seeking a Service Technician to join our team. The successful candidate will be responsible for troubleshooting and repairing a variety of equipment, as well as providing technical support to customers. The ideal candidate will have a strong technical background, excellent problem-solving skills, and the ability to communicate effectively with customers. This is an excellent opportunity for an experienced technician to join a fast-paced and growing company.

**Job Duties:**

- Diagnose and repair customer equipment.
- Perform preventive maintenance on customer equipment.
- Keep accurate records of customer service calls and repairs.
- Maintain a safe working environment.
- Provide customer service and technical support.
- Communicate effectively with customers and other technicians.
- Troubleshoot and repair complex problems.

**Qualifications:**

- Prior service experience in copier industry preferred.
- Direct experience with Xerox Production equipment highly desired.
- Strong work ethic.
- High school diploma or equivalent.
- Valid driver's license – role is based in NC.
- Networking experience preferred.
- Ability to lift 80 lbs.
- Customer oriented and personable.
- Attentive to detail.
- Problem solving abilities.

**Salary & Benefits:**

- Competitive salary
- 401(k) with company match
- Dental insurance
- Employee assistance program
- Employee discount
- Flexible schedule
- Flexible spending account
- Health insurance
- Health savings account
- Life insurance